



Eyes on the ground. From anywhere

IRIS (Integra Remote Inspection Solution) enables damage inspections and updates on repair projects to be carried out at a moment's notice from any global location. Using IRIS, any one at the loss site can conduct an initial inspection using a smartphone, guided by one of our remotely located expert loss adjusters.

Technology powered by



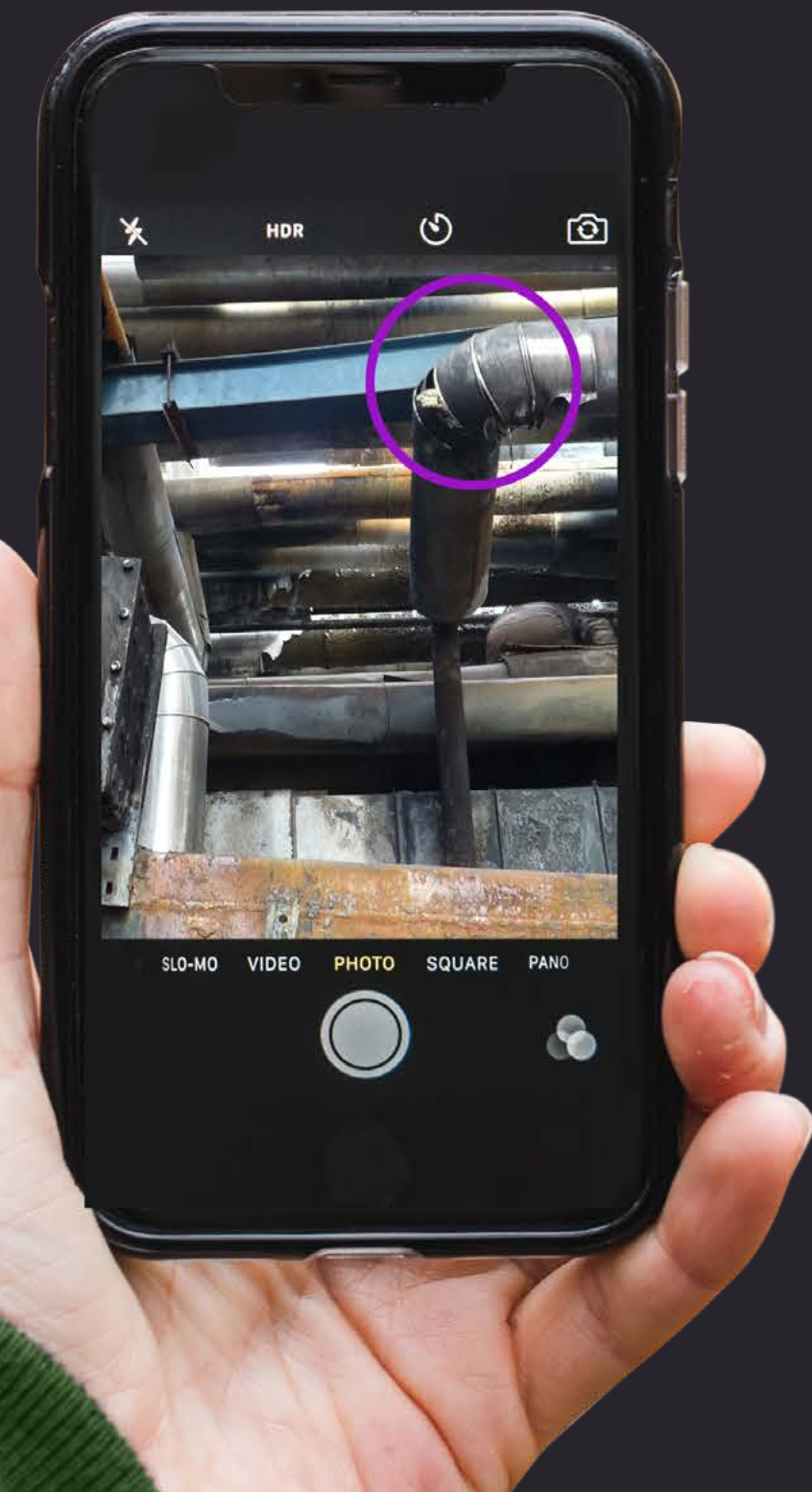
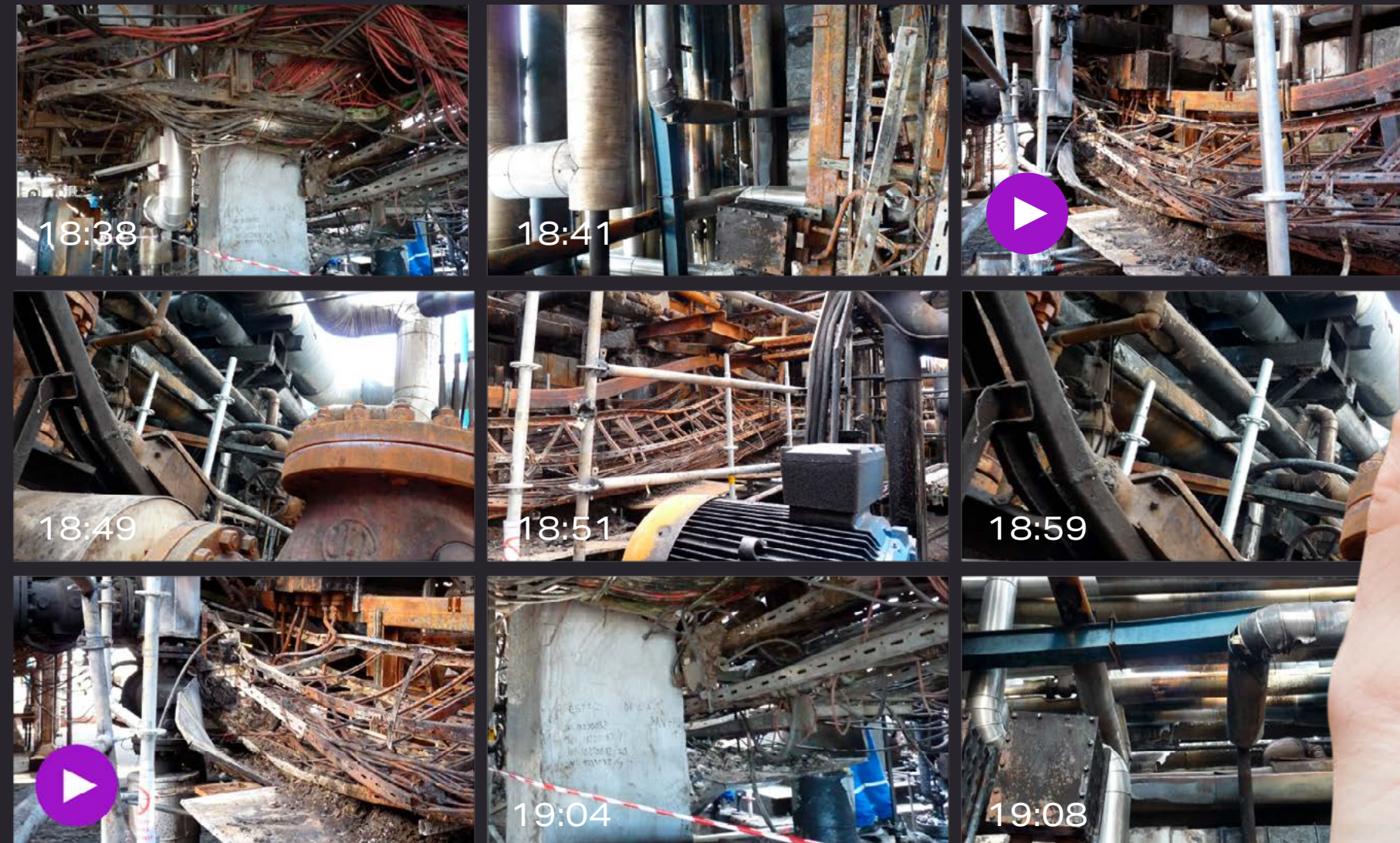


Instant access to incidents

With IRIS, Integra's adjusters and key claims stakeholders can simultaneously attend a live video inspection from anywhere, quickly and easily. IRIS overcomes accessibility issues due to isolated locations or travel restrictions and instantly engages all parties in the claims process.

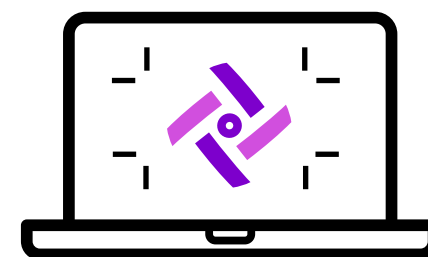
IRIS benefits

- Puts the insured at the centre of the claims process from the start
- Immediate visual access to the incident for key stakeholders
- More informed and earlier decision making
- Faster analysis of loss exposure
- Remote monitoring of repair projects
- Reduced costs of on-site attendance and meetings
- Real-time training opportunities at no cost

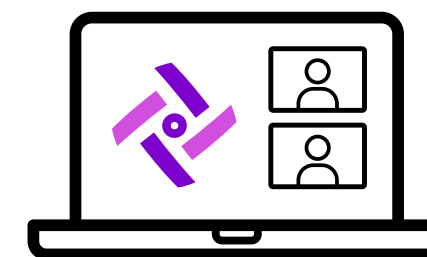


Triage your claims

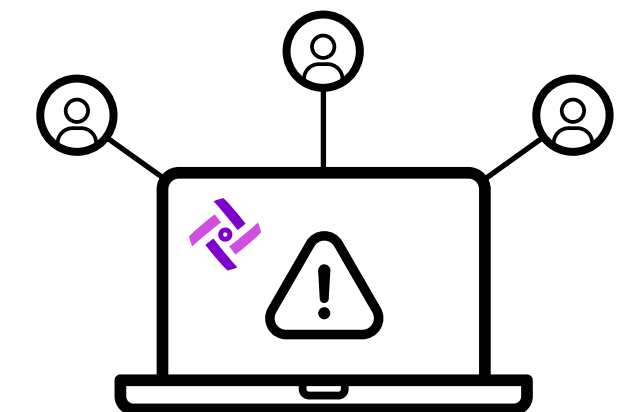
IRIS is a tool that enables a flexible approach to investigation and adjustment depending on the size and characteristics of the claim:



Attritional claims: use IRIS as a cost-effective desktop loss adjusting solution



Medium-sized claims: combine IRIS's remote inspection and monitoring with face-to-face meetings



Major losses: get early visibility of damage and empower stakeholders to make faster, more informed decisions

How does IRIS work?

IRIS gathers inspection data in real-time via an on-site smartphone operator who receives instructions from remotely located Integra loss adjusters. The solution allows Integra adjusters to capture photos, shoot video, gather essential incident data and share with multiple users. By remotely capturing the most informative images, our expert adjusters retain complete control of the inspection. All images are stored on an online portal for easy access by authorised stakeholders.

IRIS features

- Up to 5 stakeholders on a live call at the same time
- To verify the loss location, all images and videos are tagged with GPS coordinates and superimposed onto Google Maps
- All media captured is stored on our dedicated portal accessible to all claim stakeholders
- Media sheet available within hours of the IRIS survey showing photos of the incident survey in pdf format
- Software hosted on Amazon Web Services platform
- GDPR and Data Privacy Shield compliant

Expert control. Easy to use

IRIS is easy to deploy, requires no software download and gives adjusters and stakeholders instant 'eyes on the ground' at any loss site. A 3G signal is sufficient to give Integra adjusters complete control of the inspection, no matter where they are located.

Next time you appoint Integra use IRIS to see how efficiently claims can be investigated.

Book a demo

See IRIS in action. Contact us now for more information and a demonstration.

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About Integra

Integra Technical Services is an independent loss adjusting business with a global network of 48 expert loss adjusters and an alliance of strategic partnerships. We settle technical or complex claims for many of the world's most innovative companies by rapidly deploying highly skilled adjusters and the most appropriate technologies.



Find out more at
integratechnical.com

